



## **NOTICE OF ONLINE INQUIRY WEBSITE FOR CUSTOMERS**

**Dear Valued Customers,**

In order to enhance convenience and provide a better experience in accessing transaction information and using our services, **Bank SinoPac - Ho Chi Minh City Branch** is pleased to announce the launch of our Online Inquiry Website for customers.

### **How to Use:**

1. Visit the Online Inquiry Website at:  
<https://bank.sinopac.com/GCSDsp/onlinecustomerservice.aspx> ;
2. Fill in the provided form with your details;
3. Submit your request;
4. Once the request is received, we will process it and contact you as soon as possible.

### **Services Offered via the Online Inquiry Website:**

- Look up information about the bank's products and services;
- Look up details related to your transactions;
- Support transaction reconciliation and adjustment;
- Handle other requests based on customer needs.

For further information or any assistance, please contact our 24/7 hotline: **1900 98 98 51**.

We sincerely thank you for your trust and continued partnership with us.

**Bank SinoPac - Ho Chi Minh City Branch**