

**Reminder for Updating Expired Identification Documents of Legal Representatives  
and Related Persons of Global eBanking Vietnam Services**

Dear Customer,

Bank SinoPac, in accordance with “CIRCULAR: On opening and use of checking account at payment service providers (No. 17/2024/TT-NHNN” issued by the STATE BANK OF VIETNAM, it is required that customers have to provide valid identification documents when processing transactions in the Vietnam region.

To comply with the regulations, corporate customers with the memberships including :

1. Global eBanking Vietnam One-Person Corporation members.
2. Global eBanking Vietnam Cross-Region or GroupParent Corporation members.
3. Global eBanking Taiwan, Hong Kong, and Macau Cross-Region or GroupParent Corporation members with subsidiary accounts located in "Vietnam".

If the personal documents of legal representatives and relevant persons expired, please kindly visit our branch to update the personal documents. For any inquiries, please call our corporate customer service lines:

Taiwan: (02)2191-1005

Macau: 853-2871-5138

Hong Kong: 852-2907-6968

Vietnam: 84-28-3822-0566

We sincerely apologize for any inconvenience caused and appreciate your understanding.

Bank SinoPac