

Notice of Service Adjustment to Remittance Information in Chinese

Dear Customer:

Pursuant to the notice issued from the Anti-Money Laundering Centre of our Head Office, Bank SinoPac Hong Kong Branch adjusted the information of remittance service in Chinese with effect from 27th June 2018 as follows:

- (A) Internet Banking Transactions: the remittance information about remitter's name and beneficiary's name must be provided in English.

- (B) Paper Transactions (including Fax Transaction Instructions): the remittance information in Chinese that can be accepted only if individual customers remitting to personal beneficiary accounts, in any other case (including remittance to any other branches of Bank SinoPac), the remitter's name and the beneficiary's name must be provided in English.

Yours faithfully,

Bank SinoPac Hong Kong Branch